

Our company:

E-b-trans is an expert of tank transport for sensitive and dangerous products since 1996. Serving customers of all sizes from a large range of industries such as Petroleum, Chemicals, Food and Environment, our Group ensures each year the safe delivery of more than 50 million cubic meters of goods across 14 European countries thanks to a fleet of 2,500+ trucks.

Context:

E-b-trans Informatique provides Information System services for all E-b-trans subsidiaries as well as E-b-trans customers. With the strong emergence of IoT and full deployment of connected devices in a truck, providing real time data to our operations and customers is a key competitive advantage for the Group. This is made possible within E-b-trans through our state-of-the-art application landscape, covering the end-to-end logistic business processes with a mix of built-in applications and on-the-shelf software.

In an effort to always propose cutting-edge functionalities to our customers and accompany our business growth, we need to strengthen our IS team in Luxembourg (Munsbach) and are looking for:

IoT Engineer (m/f)**Mission:**

OBC Engineer is mainly in charge of the on board computing and other technical components for the Group, including management of evolutions in a project mode. EBTrans integrate his own tracking solutions for years. One of the main project is the deployment, and the industrialization of the next generation of the computing units in more than 2500 trucks across Europe.

Activities:

- Be one of the point of contact for user's requests, incidents or questions (administrative users and drivers) with a focus on the OBC components: telecom, Hardware, MDM, applications..
- Determine proper escalation for problems he cannot solve, sets priority
- Formalizes resolution procedures so that the Level 1 team can solve recurring issues in a continuous improvement mindset
- Raises unsolved issue to Level 3, track and follow-up their resolution internally or with external partners
- Ensures documentation is up-to-date
- Manages Hardware, systems and databases
- Participates and/or manages technical evolutions and projects
- Participates to R&D initiatives, elaborates Proof Of Concept with external suppliers to identify and implement new solutions
- Solves issues in his domain when escalated by Level 1; log all request/incident updates in the ticketing tool
- Train users

Skills:

- Pragmatic, analytical and problem solving skills
- A strong team player able to work with external providers, to communicate with technical and non-technical stakeholders
- Curious and creative, autonomous and dynamic
- Be a driver for change and innovation, support continuous improvement by investigating alternatives and technologies
- Technical skills and first experience in OBC / IoT / M2M considered as an advantage
- Fluent in English (French and/or German are a plus)

Various:

- Salary based on the profile and experience.
- Full time job.
- Position based in Luxembourg (Rodange end of 2020).
- Some travels (Europe) may be required.

Profile:

- Degree in engineering, IS science is preferred
- Experience: 0-5 years

Interested ? Apply by email with your CV to thibaut.lenfant@ebtrans.com